

Druva for Slack eDiscovery

Accelerate collection and preservation of Slack eDiscovery and legal hold

The challenge

[Slack](#) has become a mainstream enterprise collaboration tool, housing intellectual property, business-essential communications and sensitive data. When a company is faced with litigation, Slack data must be submitted as eDiscovery evidence.

However, collecting and preserving Slack data for eDiscovery presents challenges:

- Reactive eDiscovery is costly, time-consuming and disruptive. It requires manual scripting and downloading of data for each channel and user. It also includes additional storage resulting in larger data volumes for downstream processing.
- Data spoliation occurs when Slack data is added, modified or deleted before or after backup. Manual multi-step data collection, preservation and delivery may also impact data integrity. Metadata, versions and clear chain of custody must be backed up and preserved to ensure immutability for investigations.
- Partial eDiscovery is costly when you collect, preserve, search and use downstream tools to collect Slack and email.

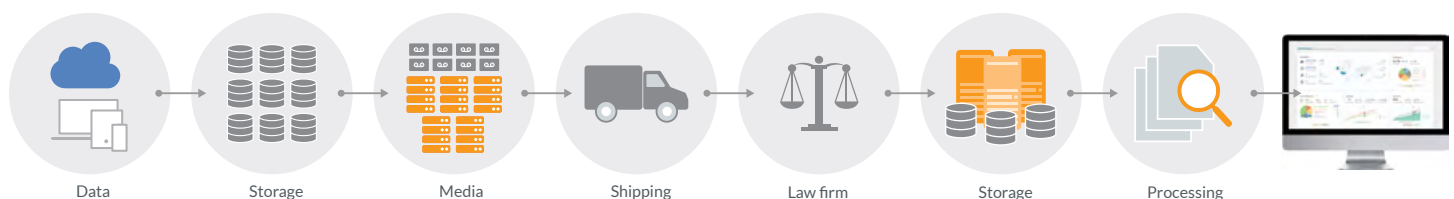
Business challenges

- Slack is a mainstream communication channel that has started to replace corporate email for inter corporate communications.
- Reactive collection of Slack data is time-consuming, costly and disruptive and may not meet eDiscovery timelines.
- Slack eDiscovery needs to meet integrity, immutability and admissibility for legal investigations and actions.
- Proactive Slack eDiscovery is required to preserve data integrity and reduce the time and costs associated with preparing Slack data for legal actions.

Key benefits

- Proactive collection and preservation of Slack data and metadata reduces eDiscovery costs up to 50%.
- Transparently implement legal hold for Slack users without disrupting their productivity.
- Deliver only relevant data, ensure data integrity and admissibility and reduce downstream processing time.
- Unified backups and integration with third-party eDiscovery tools increases IT productivity.

Traditional eDiscovery



Druva eDiscovery



The solution

Druva's proactive data collection and built-in preservation of case-relevant data saves time, costs and reduces spoliation risk. eDiscovery is accelerated with back/forward looking automated legal hold, data indexing and full file chain of custody. High-performance downloads improve IT and legal team productivity and simplifies data collection and preservation across a single management console.

How it works

Druva is a secure, cloud-native data protection platform. It proactively collects Slack communications in immutable snapshots and enables you to implement legal hold to automatically preserve 'in place' case-relevant Slack data, with no disruption to custodians. Delivered as-a-service, Druva is infinitely scalable, available on-demand, without requiring costly investment in onsite hardware or software.

- **Comprehensive legal hold** – Preserve and hold in place Slack data for a specific legal matter, for one or more custodians or custodian groups. Collect Slack messages posted on channels, direct messages (DMS) and multi-person instant messages (MPIM), files posted on channels, posts created in files section, channels, snippets created in files section, channels, files created in files section and all available workspaces. Druva also supports multiple Slack Orgs.
- **Indefinitely retained and safely isolated** – eDiscovery data and metadata is protected, against ransomware and corruption, in isolated snapshots, immutably and indefinitely retained, as required by legal hold for select custodians, including departing employees. Retention is customizable to comply with data retention regulations and policies.
- **Complete preservation with data integrity**
 - Preserve and hold Slack conversations and attachments for legal hold without tampering timestamps and maintain a tamper-proof court-admissible log of administrator restore activities and locations. Maintain chain of custody, audit logs, data sovereignty. Provide all original data, including user-modified or deleted data.
- **eDiscovery integration and fast downloads** – Accelerate eDiscovery delivery to stakeholders with speedy download times and seamless integration with popular eDiscovery platforms.

The benefits

- **Rapid, cost-effective, centrally-managed legal hold**
 - Centrally-deploy legal hold for Slack data, for timely compliance with legal matters while protecting end-user productivity.
- **Deliver all relevant eDiscovery data** – Collect complete Slack data and metadata required by eDiscovery, ensuring data integrity, retention and immutability.
- **Accelerate eDiscovery** – Faster delivery of eDiscovery Slack data to legal stakeholders, with fast downloads and tight integration to eDiscovery platforms.
- **End-to-end eDiscovery at low TCO** – Ensure complete eDiscovery of end-user data with a single platform for SaaS solutions and endpoints while lowering TCO.

For more information

Go deeper with [Druva for Slack](#).



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Druva™ delivers data protection and management for the cloud era. Druva Cloud Platform is built on AWS and offered as-a-Service; customers drive down costs by up to 50 percent by freeing themselves from the burden of unnecessary hardware, capacity planning, and software management. Druva is trusted worldwide by over 4,000 companies at the forefront of embracing cloud. Druva is a privately held company headquartered in Sunnyvale, California and is funded by Sequoia Capital, Tenaya Capital, Riverwood Capital, Viking Global Investors, and Nexus Partners. Visit [Druva](#) and follow us [@druvainc](#).